

*City of Taunton*

*Health Care Information*

*COVID 19/ Coronavirus*

Many of the ways that you can help to prevent colds and flu can also help to protect yourself against other respiratory viruses:

- Wash your hands often with soap and warm water for at least 20 seconds.
- Cough and sneeze into your elbow.
- Social distancing is encouraged for all. This includes refraining from large groups, public events, and maintaining a six-foot distance from others.
- If you experience symptoms such as fever or respiratory illness, please stay home and contact your healthcare provider for further guidance.

The City continues to seek guidance and updates from the Department of Public Health. For more COVID-19 information, please visit <https://mass.gov> and follow the link on the top of the page. Also, the Board of Health page on our City of Taunton website <https://www.taunton-ma.gov/health-department> has valuable information.

If you have recently traveled to any countries of high level transmission (China, Iran, South Korea, Europe) and have symptoms of respiratory illness and/or fever **or** you have come in contact with someone who meets these criteria, **please call your healthcare provider**.

**Morton Hospital:**

Morton Hospital has set up a COVID-19 outpatient clinic for testing patients.

Hours of operation for the clinic:

Monday – Friday: 9 am – 3:30pm

(Note: testing is also available Monday - Friday from 7:30 am - 9 am for pre-surgical/pre-procedure patients ONLY.)

Closed on Martin Luther King Jr. Day, Monday, Jan 18.

In order to be swabbed in the clinic, patients will need an order from their provider, similar to any other outpatient order for testing. Patients who may have severe signs and symptoms may be redirected to the Emergency Department for a full evaluation.

**VISITOR RESTRICTIONS**

**ONLY 1 VISITOR AT A TIME FOR INPATIENTS AND ER PATIENTS.**

- All visitors will be screened for symptoms of possible COVID-19 infection (fever, cough, shortness of breath, sore throat, chills, myalgia, or new onset of loss of taste or smell). Individuals with any symptoms will not be permitted to visit.
- No visitors under the age of 18 years old, unless the visitor is a child of a patient
- Visitation may be prohibited on a case-by-case basis if a patient tests positive or shows symptoms of COVID-19, or if visitation poses a significant infection control risk to the patients, visitor or staff.
- In compassionate care situations, including but not limited to end-of-life situations, decisions about visitation will be made collaboratively with the patient and loved ones, as appropriate, on a case-by-case basis.
- Visitors are required to wear a mask at all times while at the hospital.
- Visitors must perform hand hygiene before and after visiting a patient and upon entering and leaving the facility.
- Visitors must remain in the patient's room during the visit.

Morton Hospital will continue to support alternative electronic methods for communication between patients and all other visitors, including Skype, FaceTime and Google Duo visits.

**For patients arriving without a provider order, who wish to visit the outpatient COVID-19 testing clinic:**

If a patient **has a** PCP, they should contact their PCP for an order

OR

Visit Health Express, to be seen by a provider there and the provider will order testing, if needed.

Health Express 106 New State Highway, Raynham, MA 02767

Phone number: 781-626-5500

Monday-Friday 9am-7pm and Saturday & Sunday 9am-4pm

If a patient does **not have** a PCP and they have **insurance other than MassHealth PCC plan**, they can visit Health Express 106 New State Highway, Raynham, MA 02767 Phone number: 781-626-5500 Monday-Friday 9am-5pm and Saturday & Sunday 9am-2pm

OR

- Call Manet Health to set up appointment for testing: 617-376-3000

If a patient does **not have** a PCP and they have a MassHealth PCC plan for insurance, they can contact Manet Health Care to set up an appointment for a physician visit: 1 Washington Street, Taunton MA, Phone: 508-822-5500.

## **CVS Pharmacy**

- Free drive-up testing at 675 County Street, Taunton, MA, 02780.
- Anyone ages 12 and older can qualify.
- Patients should not have any out-of-pocket costs but should check with their health plan to confirm before scheduling a test.
- Testing is by appointment only. To schedule an appointment, or for more information, please visit this website: <https://www.cvs.com/minuteclinic/clinic-locator/covid-19-testing/taunton-covid-1041.html>

## **Check your symptoms for COVID-19 online**

Buoy's online tool is not to be used in place of emergency medical care. If this is an emergency, call 911 or visit the nearest emergency room.

Massachusetts residents can visit [www.Buoy.com/mass](http://www.Buoy.com/mass) to get advice from an online health assistant safely at home, for free.

Buoy will connect you with the appropriate health care resource based on your symptoms and risk factors for COVID-19.

Here is how it works:

1. Tell Buoy about your symptoms and risk factors
2. Figure out if you should be tested for COVID-19
3. Get directed to the most appropriate health care resource
4. Learn about the virus, access prevention tips, and more

The Buoy online health tool is free for Massachusetts residents.

### **COVIDMA Text Alerts**

To get up-to-date alerts, text COVIDMA to 888-777 to sign-up.

Get the latest info about the Coronavirus in Massachusetts sent right to your phone

Spanish-language text alerts: Envíe COVIDMAESP al 888-777

### **Massachusetts 211 line –COVID-19**

Informational and referral hotline: Call 211

24 hours a day, 7 days a week. All calls are free and confidential. Interpreter services are available in multiple languages.

Online: Live chat

<https://mass211.org/>